



Aquatic Park Summer 2011 Survey Results

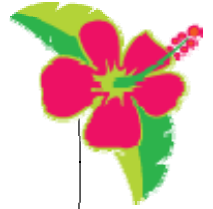
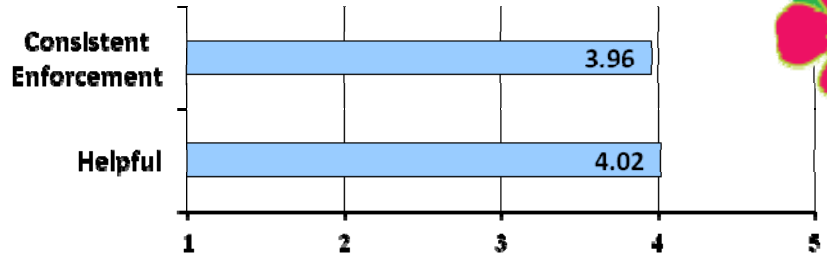
Thank you for completing an Aquatic Park evaluation. Your feedback allows us to make improvements to our services to you. Below is a summary of the results from the 576 surveys that were completed.

These results include a numerical average of your feedback.

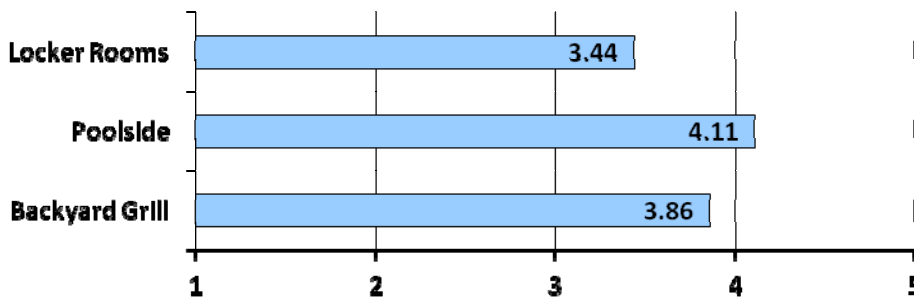
The following scale was used: 1 = poor 2 = fair 3 = good 4 = very good 5 = great

Lifeguards

Lifeguards were rated as "good" to "very good." Each season lifeguards are trained on friendliness, professionalism, and how to enforce safety rules consistently. Throughout the season lifeguards attend weekly trainings to improve their skills.



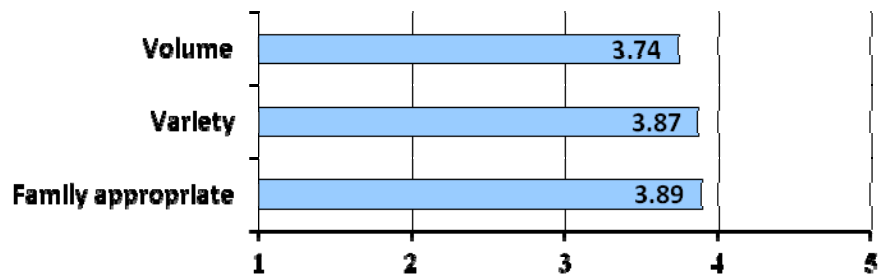
Cleanliness



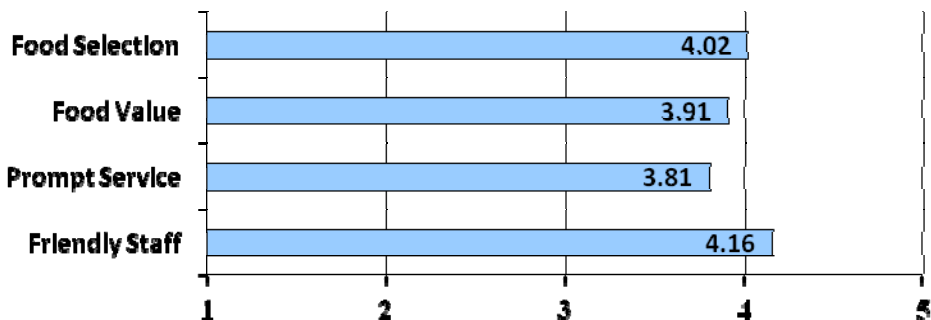
This summer you rated cleanliness as "good" to "very good." As always, we feel the cleanliness of our facilities is important and our goal is to have the entire aquatic park clean whenever you visit.

Music

All three categories regarding music were rated as "good." We strive to make your visits to the aquatic park as enjoyable as possible and we hope the music provided adds to your experience.



Backyard Grill



Our goal at the Backyard Grill is to offer you a wide selection of snacks with high quality service. We are happy to see that you found all aspects of the Backyard Grill "good" to "very good."



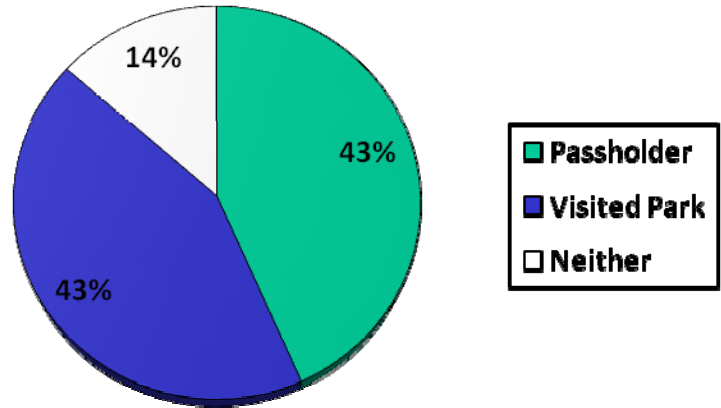


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All respondents:

Are you a season passholder, visitor of the aquatic park, or neither?

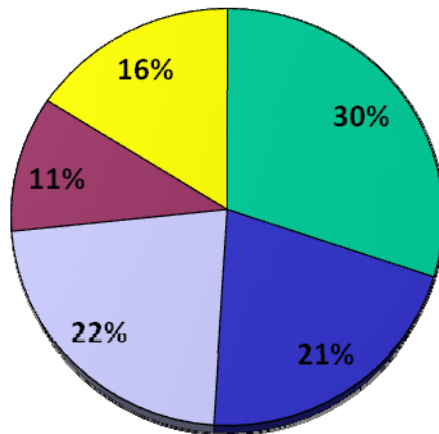


Current passholders:

How long have you been a season passholder?

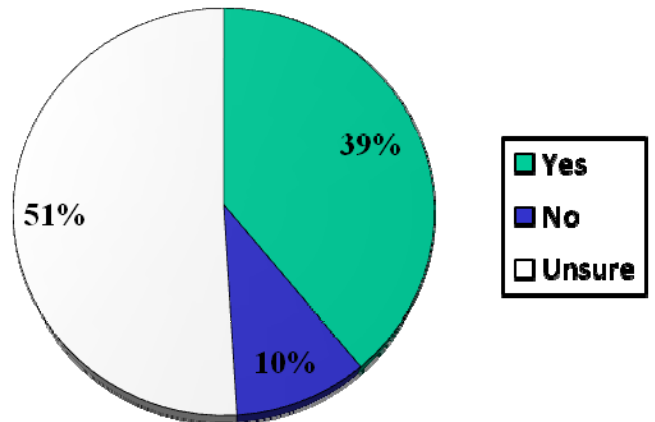


- First year
- Two years
- Three years
- Four years
- Five or more



All respondents:

Do you plan to purchase a season pool pass next year?



Thanks for participating in the Aquatic Park evaluation. We hope you will continue to enjoy Oswegoland Park District programs, events, parks, and trails!

