



## TICKETING

The Oswego Holiday Express is leaving the station for your magical adventure!

**Each and every person attending the Oswego Holiday Express must be registered for their specific Express in order to check in and board.** With full trips all weekend, we cannot honor tickets for a day or time other than your pre-arranged journey. Only our Friday evening Express is adaptable for those with physical impairments. We do not have space for any non-registered guests through the weekend. **Please make sure everyone in your party is registered.**

## ALL ABOARD!

The Oswego Holiday Express will begin boarding at the Santa Station (located at South Point Center, 810 Preston Lane, Oswego). The parking lot behind the building gives you the closest access. Enter Santa Station at Door 15. To travel with friends or family, you must arrive at Santa Station together. Keep in mind, departures during popular times will bring a long wait for the Express.

Upon arrival at Santa Station, check in with the station master to receive boarding tickets. Heated, comfy coaches travel back and forth to the North Pole arriving at the Santa Station about every 20 minutes. Our magical Holiday Express is the only way to travel to the North Pole. Anyone arriving any other way will leave without a visit. At your leisure, catch the next trolley back to the Santa Station.

## THE NORTH POLE

Mrs. Claus has prepared for your visit and can accommodate dietary needs. Once you are at the North Pole, let the elves know if you require gluten-free, dairy-free, egg-free, or peanut-free cookies.

This is an outside event. The Oswego Holiday Express runs in all weather. Dress appropriately. Please do not bring strollers on your adventure; there will be minimal walking. Enjoy Santa and Mrs. Claus, real reindeer, and The Village Grind. Join us on a search for sneaky elves on our Elf Trail! Catch an Express back to Santa Station when you are ready.

## WE'RE MAKING OUR LISTS

Unable to make your trip? Refunds must be requested on or before **December 1**. If we've reserved a spot for you after this date, we won't be able to issue you a refund. We are very excited to host a happy and memorable event for you and your family. If there is anything we can do to make your day more special, please contact your Top Shelf Elf, Kristie Vest at 630.554.4425. or by email at [kvest@oswegolandpd.org](mailto:kvest@oswegolandpd.org).